Richfield welcomes you! We believe that our community, with its hometown feel in an urban environment, provides our residents with a warm and inviting place to live, play, work and do business.

This guide is a source of information to help you fully participate in all Richfield has to offer. Our parks, walking and biking paths, our proximity to an array of businesses and entertainment venues, as well as available transit connections make Richfield unique.

Thank you for choosing Richfield, the urban hometown in the heart of it all.

-Richfield mayor and city council
Helpful phone numbers and websites

City of Richfield
6700 Portland Ave | Monday-Friday 8:00 a.m.- 4:30 p.m.
Email: contactrichfield@richfieldmn.gov | www.richfieldmn.gov

General ................................................................. 612-861-9700
Assessing ................................................................. 612-861-9710
Building Permits/Inspections ........................................... 612-861-9860
Elections ................................................................. 612-861-9730

Motor vehicle licensing and passports
Monday 8 a.m.- 6 p.m. | Tuesday-Friday 8 a.m.- 5 p.m. ............................... 612-861-9730

Parks and recreation .......................................................... 612-861-9835
Environmental health (property maintenance) ...................... 612-861-9880
Planning/zoning ............................................................ 612-861-9760

Public safety | 24 hours/7 days a week
Emergency ..................................................................... 9-1-1
Fire (non-emergency) ...................................................... 612-243-4500
Police (non-Emergency) ................................................... 612-861-9800

Administration/engineering/streets/parks/forestry
Streets/park maintenance .................................................. 612-861-9170
Utilities (water/sewer) ....................................................... 612-861-9164

Municipal liquor stores
6600 Cedar Ave .......................................................... 612-861-9370
6444 Lyndale Ave ........................................................ 612-861-9375
6444 Penn Ave ............................................................. 612-861-9380
7700 Lyndale Ave ........................................................ 612-861-9352

Chamber of Commerce ....................................................... 612-866-5100
Augsburg Library ............................................................ 952-847-5300
Richfield Public School District ........................................ 612-798-6000
Social service information ................................................ See page 14

City elected officials
Pat Elliott – mayor | pelliott@richfieldmn.gov .............................................. 612-869-3324
Simon Trautmann – Ward One, council member | strautmann@richfieldmn.gov ... 612-205-6822
Edwina Garcia – Ward Two, council member | egarcia@richfieldmn.gov ........ 612-861-6140
Maria Regan Gonzales – Ward Three, council member | mregan@richfieldmn.gov ... 612-500-3862
Michael Howard – At-large, council member | mhoward@richfieldmn.gov ........ 612-207-7396
New resident resources

Garbage

Allied Waste Twin Cities | www.republicservices.com .............................................. 952-941-5174
Burt’s Disposal | www.burtsdisposal.com ....................... 952-346-0613
Randy’s Sanitation | www.randysenvironmentalservices.com .......... 763-972-3335
Waste Management Twin Cities | www.wmtwincities.com ........................................... 952-890-1100

Electricity

Xcel Energy | www.xcelenergy.com .................................................. 1-800-895-1999

Gas

CenterPoint Energy | www.centerpointenergy.com ........................................... 612-372-4727

Telephone

CenturyLink | www.centurylink.com .................................................. 1-800-244-1111

Cable TV

Comcast | www.comcast.com .................................................. 1-800-COMCAST

Recycling and hazardous waste

South Hennepin Recycling & Problem Waste Drop-Off Center
1400 West 96th Street, Bloomington | www.hennepin.us/dropoffs ............................................ 612-348-3777

Water

Payments may be made online at eub.cityofrichfield.org, or at the Municipal Center front desk during normal business hours or at the after-hours drop box in the vestibule.
Call prior to moving day for hookups or disconnects ............................................ 612-861-9164

School information

Public schools | www.richfield.k12.mn.us .................................................. 612-798-6000
High school | 7001 Harriet Ave .................................................. 612-798-6100
Middle school | 7461 Oliver Ave .................................................. 612-798-6400
STEM school (K-5) | 7020 – 12th Ave .................................................. 612-798-6600
Centennial Elementary (K-5) | 7315 Bloomington Ave .................................................. 612-798-6800
Sheridan Hills Elementary (K-5) | 6400 Sheridan Ave .................................................. 612-798-6900
Dual Language School | 7001 Elliot Ave .................................................. 612-798-6700

Public charter schools

Partnership Academy | 305 E 77th St | www.paschool.org .................................................. 612-866-3630

Parochial schools

Academy of the Holy Angels | 6600 Nicollet Ave | www.academyofholyangels.org ............................................ 612-798-2600
Blessed Trinity Nicollet Campus | 6720 Nicollet Ave | www.btcsmn.org .................................................. 612-869-5200
Blessed Trinity Penn Campus | 7540 Penn Ave | www.btcsmn.org .................................................. 612-866-6906

Community education | 7145 Harriet Ave | www.br.thatscommunityed.com ............................................ 612-243-3000

District 287 South Alternative Center | 7450 Penn Ave .................................................. 612-355-5838
Cars/vehicles for sale - For sale vehicles cannot be displayed in any area other than an established driveway. They may not be placed in the street or in any private parking lot in Richfield. Contact Environmental Health at 612-861-9880.

Firewood storage - Firewood may be stored outside if neatly stacked and elevated 8-10 inches above the ground. Contact Environmental Health at 612-861-9880.

Junked/inoperable vehicles - Inoperable vehicles cannot be stored on any property for longer than 96 hours. Contact Environmental Health at 612-861-9880. For inoperable vehicles on the street contact Public Safety at 612-861-9800.

Noise complaints - The noise ordinance prohibits loud noise from 10 p.m. to 7 a.m. Monday - Friday, and 10 p.m. to 8 a.m. on weekends. To report a complaint contact Public Safety at 612-861-9898 or you may dial 9-1-1.

Pets - All dogs and cats over six months of age must be licensed. Rabies vaccination proof is required. Contact Environmental Health at 612-861-9880.

Recreational fires - Permits are not required for recreational fires. Fires are permitted from 3 p.m. to 11 p.m. Fires must not be more than three feet in diameter or two feet in height. Fires must be contained in a fire pit or enclosure constructed from non-combustible material. No rubbish may be burned. Contact the Fire Department at 612-243-4500.

RV’s - May be parked either in the side or rear yard of a property as long as they are at least three feet from surrounding buildings, fences, etc. If the property is a corner lot, it may not be parked in the side yard of the property closest to the street. It may also be parked in an established driveway, as long as the back of the vehicle is at least 12 feet from the curb. Must be operable. Contact Environmental Health at 612-861-9880.

Snow removal - After two inches or more of snowfall, no vehicle can be parked on any city street until they have been plowed curb-to-curb. Parking can resume once the streets have been plowed. For snow removal information, check the city’s website, call 612-861-9178 or follow us on Facebook at www.facebook.com/richfieldpw, or on Twitter at www.twitter.com/cityofrichfield.

Tall grass/weeds - Any grass or weeds over six inches in height is prohibited.

Waste containers (garbage, refuse and recyclables) - Containers must be stored within an enclosed structure, except when placed out for collection, or in the rear or side yard of the property immediately adjacent to a principal or accessory structure. Containers may not be stored in front of any part of the principal building on the property. Contact Environmental Health at 612-861-9880.

To report a code violation contact Code Compliance at 612-861-9880 or complete an online code violation form on the City’s website at www.richfieldmn.gov/codeviolations
City services and programs

Planning and Zoning – Administers land use regulations and policies through the processing of land use applications and enforcement of the zoning code. Contact: 612-861-9760 or www.richfieldmn.gov/planning

Permits and Inspections - Issues all construction related permits, including building, HVAC, electrical and plumbing and performs all associated inspections. Administers the rental licensing program. Point-of-sale inspections, rental property inspections and inspections of construction projects. Contact: 612-861-9860 or www.richfieldmn.gov/permits.


Section 8 - The Richfield Housing and Redevelopment Authority (HRA) administers tenant-based Section 8 rental assistance vouchers. Rental assistance provides federal rent subsidies for low-income individuals and families in privately-owned, existing market-rate housing units. Contact: 612-861-9770 or www.richfieldmn.gov/section8

Economic Development - Offers assistance to new and existing businesses, assists in recruiting new business and aids in fostering economic growth in Richfield. Contact: 612-861-9758 or www.richfieldmn.gov/economicdevelopment

Public Works | 1901 East 66th Street | 612-861-9170 | www.richfieldmn.gov/publicworks

— Administration
  • Engineering
  • Transportation
  • Street/curb cut permits

— Utilities | 1901 East 66th Street | 612-861-9164
  • Water/sewer billing information (M-F 8-4:30)
  • Hookups/disconnects
  • Sewer backups/water meter problems
  • Gopher one

— Central Garage | 1901 East 66th Street | 612-861-9170
  • Park maintenance
  • Snow removal information
  • Alley/street maintenance/lights
  • Tree trimming/disease information

Fire Department | www.richfieldmn.gov/fire | 612-243-4500

  • Quarterly child safety seat checks
  • Fire station group tours
  • Recreational fire information
  • CPR training

Police Department | www.richfieldmn.gov/police | 612-861-9800

  • Animal control and pet licenses | 612-861-9870
  • Environmental health concerns | 612-861-9880
  • Business and liquor licenses | 612-861-9870
  • Neighborhood watch/crime prevention | 612-861-9845
City council meetings: The Richfield City Council conducts regular meetings the second and fourth Tuesday of each month at the Municipal Center, beginning at 7 p.m. Meetings can be viewed live via web-stream and on Cable TV Channel 16, and are rebroadcast the following Wednesday at 7 p.m., Saturday at 3 p.m. and Sunday at 5 p.m. www.richfieldmn.gov/citycouncil

Housing and Redevelopment Authority meetings: Housing and Redevelopment Authority (HRA) conducts meetings the third Monday of each month at the Municipal Center, beginning at 7 p.m. Meetings can be viewed live via web-stream and on Cable TV Channel 16, and are rebroadcast the following Thursday at 7 p.m. and Saturday at 10:30 a.m. www.richfieldmn.gov/hra

Planning Commission meetings: The Planning Commission conducts regular meetings on the fourth Monday of each month at the Municipal Center, beginning at 7 p.m. Meetings can be viewed live via web-stream and on Cable TV Channel 16, and are rebroadcast the following Friday at 7 p.m. and Sunday at 10:30 a.m. www.richfieldmn.gov/planningcommission

Motor vehicle licensing and passports | 612-861-9730
— Motor vehicle licensing
  • Monday-Friday 8 a.m. to 5 p.m. (open until 6 p.m. on Mondays)
  • Cash, check and credit cards (no AmEx) are accepted for payment. An ATM is also available.
  • Motor vehicle licensing | www.richfieldmn.gov/motorvehicle | 612-861-9730
  • Vehicle registration (plates and tabs) - Get your license plates and tabs for cars, trucks, trailers, RV’s, boats, ATV’s, snowmobiles, etc.
  • Title transfers (motor vehicle and boats) - Fast-track title service is available Monday through Friday, 8 a.m.–3 p.m. Receive your motor vehicle title in 3-5 business days.
  • Boat/ATV/snowmobile/hunting and fishing licenses.
— Passports and photos | 612-861-9730 | www.richfieldmn.gov/passports
  • Passport and passcard applicants must arrive 45 minutes before closing.
  • If you are obtaining a passport/passcard for the first time, you must apply in person.
  • Check (no starter checks) or money order only for passport application fees
  • Cash, check, money order or credit cards (no AmEx) accepted for photo and processing fees.
— Driver’s licenses - Driver’s licenses are available at Hennepin County Service Center, 7009 York Avenue | 612-348-8240 | www.hennepinservicecenters.fullslate.com
— Driver skills test scheduling - Minnesota Department of Motor Vehicles.
  Contact: 651-284-1000 or www.dps.mn.gov/divisions/dvs
Richfield elections | 612-861-9730 | www.richfieldmn.gov/elections

Airport noise
- Anyone having questions pertaining to city airport issues can contact the staff liaison to the MAC Noise Oversight Committee (NOC), at 612-861-9708 or airport@richfieldmn.gov
- Metropolitan Airports Commission (MAC) Noise Complaint Hotline: 612-726-9411

Assessing
- Information on and applying for homestead, property taxes, and special assessments. Contact: 612-861-9710 or www.richfieldmn.gov/assessing
- Property taxes cannot be paid at Richfield Municipal Center. Please contact Hennepin County Property Tax Information at 612-348-3011 for payment options.

Employment – If you’re seeking information on employment with the City of Richfield please go to www.richfieldmn.gov/employment
Community center – 7000 Nicollet Avenue - Rooms are available to rent for meetings and small events. Office hours - Monday through Friday, 8:30 a.m. - 5:00 p.m. Contact: 612-861-9385 or www.richfieldmn.gov/communitycenter

Community education – 7145 Harriet Ave. S. - Richfield Community Education offers youth and adult education classes to residents in Bloomington and Richfield. Contact: 612-243-3000

Honoring All Veterans Memorial (HAVM) – The Honoring All Veterans Memorial, located in Veterans Park, pays tribute to the men and women of the US Military. The memorial is funded by the sale of engraved names on granite tablets that face a bronze statue of one of the first flag-raisers at Iwo Jima, longtime Richfield resident Charles Lindberg. Contact: 612-861-9395 or www.richfieldmn.gov/HAVM

Ice arena – 636 East 66th Street - The arena has two regulation sheets of ice, and is open year-round. The arena offers skating lessons, skate rental, open skating and open hockey. Contact: 612-861-9350 or www.richfieldmn.gov/icearena

Malt-T-Melt Mini Golf & Malt Shop – 6335 Portland Avenue - Malt-T-Melt Mini Golf & Malt Shop features 18 holes of miniature golf surrounded by attractive gardens, landscaping, waterfalls, ponds and streams. Ten holes are accessible to people with mobility impairments. Dates/hours - Memorial Day through Labor Day every day, 10:00 a.m. to 9:00 p.m. May and September is weekends only (call for exact hours). Contact: 612-861-0668 or www.richfieldmn.gov/minigolf

Parks and playgrounds – Richfield has 450 acres of park land in 23 different parks. These parks provide amenities diverse in character: natural areas, walking and bike paths, athletic facilities, playgrounds, open green space and more. Contact: www.richfieldmn.gov/parks. Park shelter, building or pavilion availability: 612-861-9385

Richfield Athletic Association – Richfield's youth athletic programs are offered by separate non-profit and volunteer organizations. Contact: www.richfieldmn.gov/youthathletics

Wood Lake Nature Center – 6710 Lake Shore Drive - Wood Lake Nature Center is a 150-acre natural area dedicated to environmental education, wildlife observation, and outdoor recreation. The park features several wildlife viewing areas, a 100-seat amphitheater, a picnic ground, the rentable Emily Day Pavilion and three miles of trails and boardwalks. Office Hours: Monday-Saturday: 8:30 a.m. - 5:00 p.m. and Sunday: 12:00 - 5:00 p.m. Contact: 612-861-9365 or www.richfieldmn.gov/naturecenter

Turkey Trailblazer
The Wood Lake Nature Center hosts a 1K and 5K walk/run held in November. For more information, visit www.woodlakenaturecenter.org or call 612-861-9365.
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<th>BASEBALL FIELD</th>
<th>PLAY EQUIPMENT</th>
<th>BASKETBALL COURT</th>
<th>PLEASURE RINK</th>
<th>VOLLEYBALL COURT</th>
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L = "Lighted"
Get involved with the city

Join an Advisory Commissions – The Richfield City Council has established various volunteer advisory commissions to encourage citizen participation in city matters, as well as to suggest new programs or policies and to serve as residential liaisons with the city council. Some commissions include non-resident members and youth members. Contact: www.richfieldmn.gov/commissions.

Adopt a park – Become a steward of one of Richfield's parks. By adopting a Richfield park, you commit to at least two clean-up efforts a year: one in April and one later in the year. Contact: 612-861-9385 or recreation@richfieldmn.gov

Community gardens – Richfield's community gardens are located on Metropolitan Airports Commission land at 5844 28th Avenue, Minneapolis (one block south of Crosstown at 28th Avenue). Contact: 612-861-9365 or www.richfieldmn.gov/communitygarden

Beyond the Yellow Ribbon – Creates awareness for the purpose of connecting service members and their families with community support, training, services and resources. Contact: www.richfieldyellowribbon.org

Help out with community events

Fourth of July – Veteran's Park hosts Richfield's 4th of July celebration. The event features community and family focused activities including – parade, music, street dance, fireworks, car show and family night. Contact: www.richfield4thofjuly.com

Urban Wildland Half Marathon and 5K – The half marathon and 5K courses wind through Richfield's shady residential streets, past neighborhood and community parks, and through three natural areas: Veterans Park, Richfield Lake, and Wood Lake Nature Center. Proceeds benefit Wood Lake Nature Center's environmental education program with the Richfield Public Schools. Contact: www.urbanwildland.com

City-wide garage sale – This is a three-day, city-wide garage sale held in mid-May. Contact: 612-861-9385 or recreation@richfieldmn.gov

Farmers market – The farmers market is a destination for shoppers looking for fresh and healthy fruits and vegetables, garden plants, musical performances, family art activities and a gathering place where residents can connect with others in the community. Contact: www.richfieldmn.gov/farmersmarket
Friends of Wood Lake dinner and silent auction – Friends of Wood Lake (FOWL) contributions support the center’s environmental education programs, facility upgrades, and unforeseen problems that can exceed the City’s budget. The annual dinner is traditionally held on the last Friday in April. Contact: 612-861-9365 or www.richfieldmn.gov/fowl

Night to Unite – The first Tuesday in August, Minnesota neighborhoods celebrate Night to Unite. Representatives from police, fire and the city council visit parties to promote crime prevention and discuss safety. Contact: 612-861-9845 or www.richfieldmn.gov/NTU

New Year’s Eve events – www.richfieldmn.gov/newyearseve
• Skating party – Richfield Ice Arena. Contact: 612-861-9350
• Candlelight and ice program – Wood Lake Nature Center. Contact: 612-861-9365

Open Streets at Penn Fest
Traditionally held the third Sunday of September, Open Streets at Penn Fest is Richfield’s biggest block party. It’s a day when Penn Avenue closes to traffic and opens to a fun day of music, food and fun activities.

Support public safety

Neighborhood Crime Watch
• A cooperative effort between the Richfield Police Department and city neighborhoods. Contact: 612-861-9845 or www.richfieldmn.gov/neighborhoodwatch

Citizen Police Academy
• A free 5-week course designed to give residents a working knowledge of the operations and responsibilities of the Richfield Police. Contact: 612-861-9845 or www.richfieldmn.gov/citizenpoliceacademy

Police Multicultural Advisory Committee – Comprised of people who live and/or work in Richfield; meets monthly with police personnel to discuss topics that are important to their communities. Contact: 612-861-9840 or www.richfieldmn.gov/pmac

Police Reserves – An extension of the Police Department and comprised entirely of citizen volunteers who cooperate and assist with the licensed, sworn officers. Contact: 612-861-9800 or www.richfieldmn.gov/reserves
Bridging – Provides furniture and household goods to families and individuals transitioning out of homelessness and poverty. Contact: 952-888-1105 or www.bridging.org

Community Action Partnership of Suburban Hennepin County – The partnership provides a number of housing services from foreclosure prevention, classes on tenants’ rights and responsibilities to classes for prospective home buyers. Contact: 952-933-1993 or www.capsch.org

Cornerstone (domestic violence) – Contact: 952-884-0376 or www.cornerstonemn.org

Fraser School – Fraser School is an early childhood school that accepts children up to six-years-old of varying abilities and backgrounds. Fraser School offers childhood intervention and mental health services. Contact: 612-861-1688 or www.fraser.org

Hennepin County Emergency Assistance – Provides assistance with foreclosure prevention, rent, damage deposit, emergency shelter, home repairs, moving expenses and utility bills. Contact: 612-596-1900 or www.hennepin.us

Hennepin County Human Services and Public Health – The South Suburban Hub is a “one stop” service center for people needing assistance and considers client needs holistically. Multi-disciplinary teams serve as a first point of contact to combine social, financial and public health programs into an integrated model of services for clients. 9600 Adrich Avenue South Contact: 612-596-1300 or www.hennepin.us/hsphd

Homeline – Provides free legal advice to Minnesota renters. Contact: 612-728-5767 or www.homelinemn.org

H.O.M.E. (House, Outdoor, Maintenance for the Elderly) – Provides household maintenance and chore services for residents who are 60 years old or older or are disabled, with the goal of helping people stay in their homes. Contact: 952-888-5530 or www.seniorcommunity.org

Loaves & Fishes – Loaves and Fishes provide free healthy meals for anyone in your family, no questions asked. Community dining sites are located in Richfield and Bloomington. Contact: www.loavesandfishes.org

— Richfield
  Hope Presbyterian Church | 7132 Portland Ave S | 612-869-7700
  Dinner: Mondays – Thursdays, 5 - 6 p.m.

— Bloomington
  Creekside Community Center | 9800 Penn Ave S | 952-948-0746
  Dinner: Mondays – Fridays, 5:30 – 6:30 p.m.
Meals on Wheels – Meals on Wheels prepares and delivers a nutritious low cost meal for those unable to prepare their own meals. Financial assistance is available for those who need it. Contact: www.meals-on-wheels.com

Metro Transit – Contact: www.metrotransit.org

- General transit link: 651-602-5465
- Metro Mobility: 651-291-0904

Minnesota Life College – A postsecondary, life-skills training program for young adults with learning disabilities. Contact: 612-869-4008 or www.minnesotalifecollege.com

MIRA (Módulo de Información Recursos y Apoyo) – Richfield's bilingual (Spanish/English) resource center for information and support. 7145 Harriet Ave Contact: 612-243-3064 or www.miraresources.org

Read-A-Story Theater – Volunteers visit classrooms, libraries and day centers to dramatize stories and create a theater of imagination, encouraging children to read. Contact: 612-861-9363

Richfield Chamber of Commerce – Contact: 612-866-5100 or www.richfieldmncambier.org

Richfield Foundation – Contact: www.richfieldfoundationmn.org

Richfield Optimist Club – Contact: www.richfieldoptimists.org

Richfield Rotary Club – Contact: www.richfieldrotary.org

Senior community services – Contact: 952-541-1019 or www.seniorcommunity.org

Senior dining – Lunch is served at 11:30 a.m. every weekday at the community center, 7000 Nicollet Ave, for senior citizens age 60 years and up. Diners must call 612-869-6662 three working days in advance to reserve a meal. A donation of $4 requested.

Senior LinkAge Line – One stop shop for MN seniors. Contact: 1-800-333-2433 | www.mnaging.org

Storefront Group (counseling/mental health) – Contact: 612-861-1675 or www.storefront.org

The Family Partnership – Contact: 612-334-9101 or www.thefamilypartnership.org

United Way Community Help Line – United Way 2-1-1 provides free and confidential health and human services information and has multilingual support. Contact: call 2-1-1 or visit www.unitedway.org

VEAP (Volunteers Enlisted to Assist People) – Services provided: food, children & youth services, transportation, and social services provided. 9600 Aldrich Ave. S., Bloomington, MN 55420. Contact: 952-888-9616 or www.veapvolunteers.org

Veteran's Linkage Line – Contact 888-546-5838 or www.mdva.state.mn.us
CONTACT US
If you have any questions, comments or concerns, please feel free to contact:

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