11/7/2017

Dear Minnesota Backflow Tester & Rebuilder,

The City of Richfield has recently hired a third party service provider, the Safe Water Commission, to manage the city’s backflow prevention program. The Safe Water Commission is a Minnesota-based company that manages backflow testing programs for cities and water purveyors. Starting December 4, 2017, all backflow testing must be reported through the Safe Water Commission. As a result of this new contract, the City of Richfield will no longer be accepting test reports via paper, email, or fax.

Any tester performing testing in the City of Richfield must first register with the Safe Water Commission in order to submit tests for their customers. Registration with the Safe Water Commission provides testers with access to an online portal which will be used to officially submit test reports. Once registered, testers must submit all test results online via Safe Water Commission’s tester portal. This ensures accurate data is captured and maintained so customer, testers, and cities meet Minnesota backflow device testing regulations.

A tester must be registered on www.safewatercommission.com before submitting a test. In order to successfully register, a tester must have a valid Minnesota Department of Labor and Industry certification as a backflow prevention rebuilder (BF) or backflow prevention tester (BT). Once a tester has registered on the site, a password will be provided so the tester can submit tests via the portal. A fee of $16.95 is required for each test submitted via the site, and secure credit card payments will be processed online once the test is entered.

If you have any questions regarding the registration process, you can submit questions on the Safe Water Commission ‘Contact Us’ website page or you can call the customer service center at (651)-319-9911. The official Tester Registration page is located in the Testers menu of the Safe Water Commission web site as shown below.

Thank you,

City of Richfield